## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

# Boil Water Advisory City of Miles City (MT0000291)

## **Does Not Meet Treatment Requirements**

Our water treatment plant failed to maintain microbial disinfection on August 20<sup>th</sup>, 2023. Due to our inability to maintain microbial disinfection, a boil water advisory has been issued.

This **Boil Water Advisory** is precautionary. The city of Miles City was not able to consistently provide the amount of disinfection required of the water system. Due to the inability of the system to provide the proper amount of disinfection, the quality of water produced cannot be assured.

#### What should I do?

- DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water.
- People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

### What is being done?

The City of Miles city is flushing water mains in an effort to remove un-disinfected water from the system. We have also increased our monitoring of disinfectant in our distribution system. The issue at the treatment plant has been resolved and we will continue to improve our disinfection practices to assure that disinfection at the treatment plant is continuous.

For more information, please contact Tom Speelmon at (406) 234-3493 or write to Miles City Water Department, P.O. Box 910, Miles City, MT 59301. General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791.

\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail \*

This notice is being sent to you by **The city of Miles City** State Water System ID#: MT0000291

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